

RISCONTROL SMART HOME GATEWAY Installer Guide

Model: RP432KPTZ

For use with RISCO Group's Security Systems

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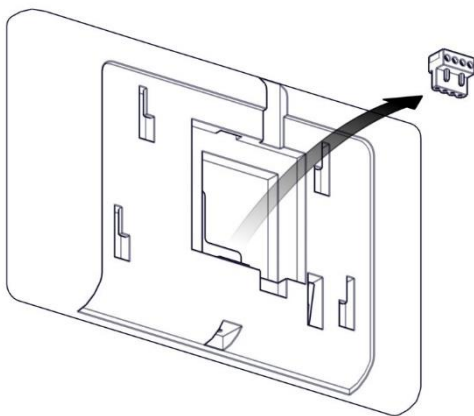
1. Introduction

This document describes the procedure on how to use and configure the RisControl Smart Home Gateway, and how to connect to the RISCO Cloud to add and configure Smart Devices, such as light switches, shutters and thermostats.

Note: For optimum value and benefit, it is recommended to add a VUpoint camera to the installation.

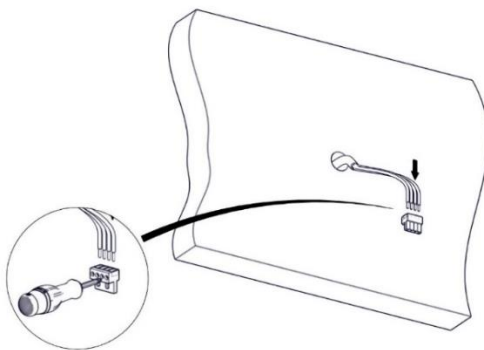
2. Installing the RisControl

1. Remove the RS 485 connector.

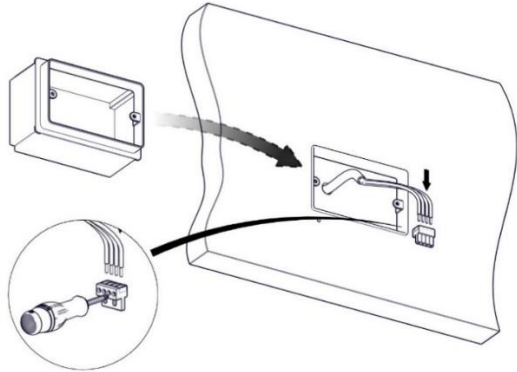


2. Insert the wires into the RS 485 connector and secure with screws.

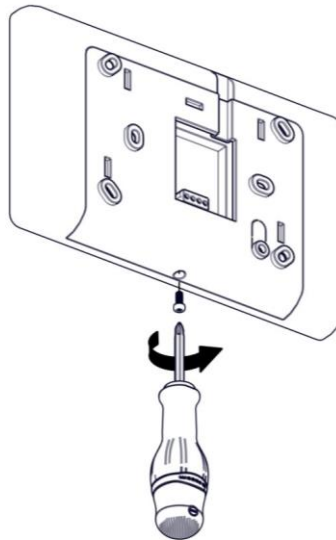
Wall Installation



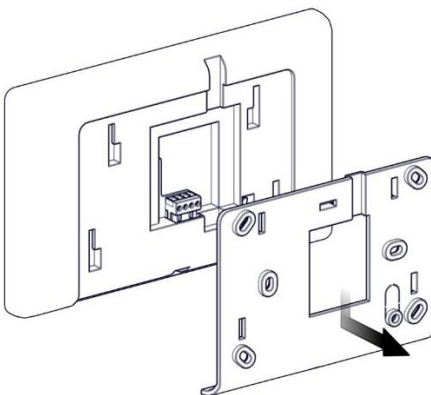
3 Gang Flush Mounting Box Installation



3. Remove screw to separate the bracket from the RisControl.

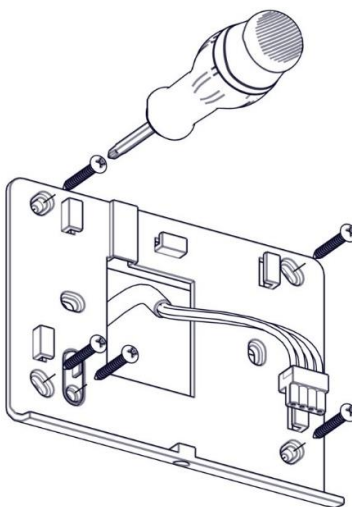


4. Push down and then outward to remove the bracket.

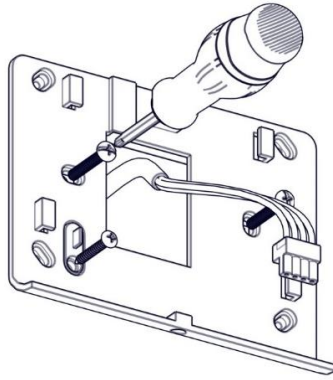


5. Position the bracket on the wall / Flush Mounting Box and secure with 5 screws including tamper (Wall installation) / 3 screws including tamper (Flush Mounting Box installation).

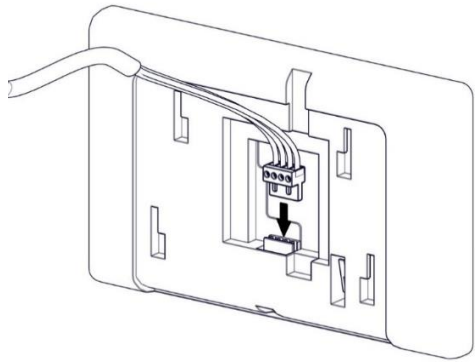
Wall Installation



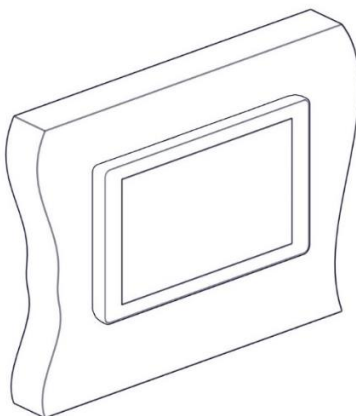
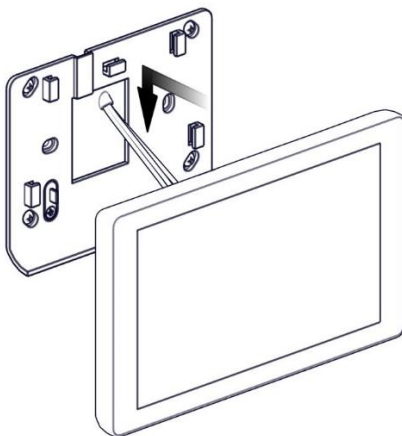
3 Gang Flush Mounting Box Installation



6. Insert the RS 485 connector into its location in the rear side of the RisControl.



7. Position the 4 grooves of the RisControl over the bracket's 4 pins and slide downward to secure.



3. System Setup

The following steps are required to prepare your system for configuration and operation

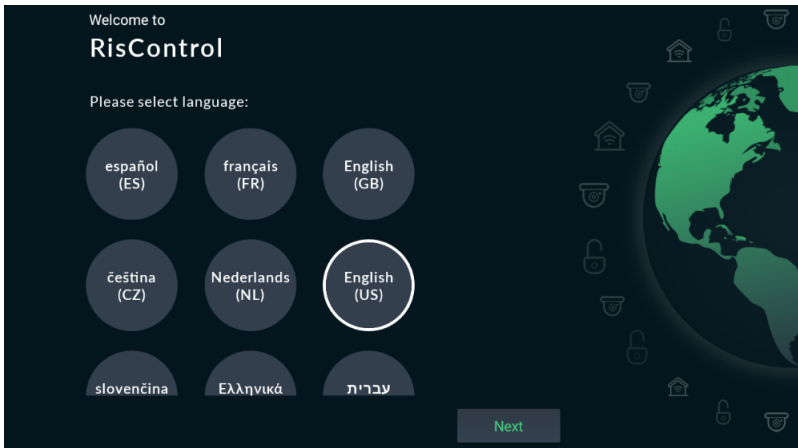
After wiring the RS-485 bus of the Security System successfully, the powerup procedure will begin automatically and shortly after the installer will be able to perform the RisControl setup.

The following workflow illustrates the recommended method for setting up the RisControl.

- **Step 1:** Selecting the language for the RisControl
- **Step 2:** Setting the Bus Address (Virtual DIP Switch)
- **Step 3:** Setting the Wi-Fi connection – for connecting the RisControl to the RISCO Cloud (optional)
- **Step 4:** Synchronizing the RisControl with the Security Setup

3.1. Step 1: Selecting the language for the RisControl

When the "Welcome" screen is displayed, select the preferred language that will be used in the RisControl screens.



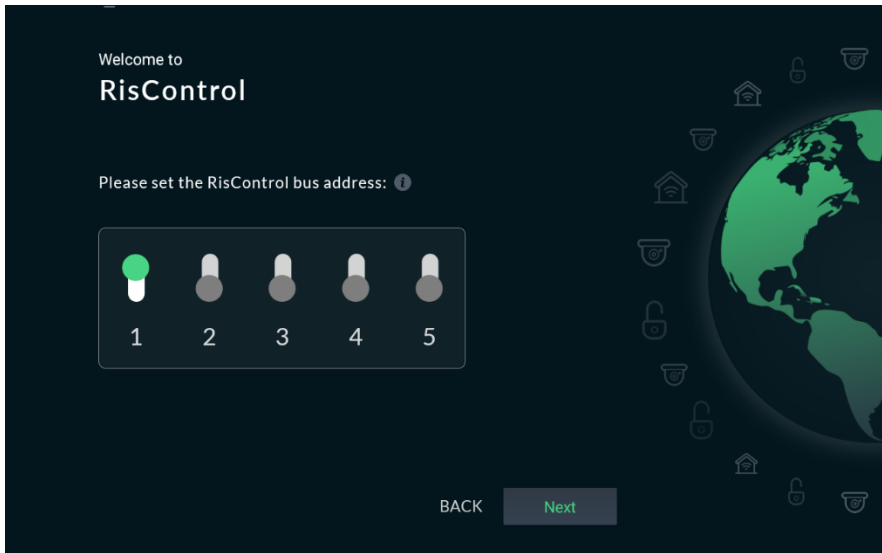
3.2. Step 2: Setting the Bus Address (Virtual DIP Switch)

1. Set the virtual toggle switches on the screen below to indicate the BUS address of the RisControl. For detailed instructions, refer to your receiver's installation manual, Setting BUS Accessories ID Numbers section.

Note: The RisControl will not communicate by BUS until prompted by the panel following the "Scan for devices" procedure that the installer initiates from the panel.

- Following address setup of the RisControl, click “NEXT”.

Note: The setup procedure will continue in parallel with the time it takes for the RisControl to be added to the Security System (that has not yet “discovered” the other RisControl on the bus).



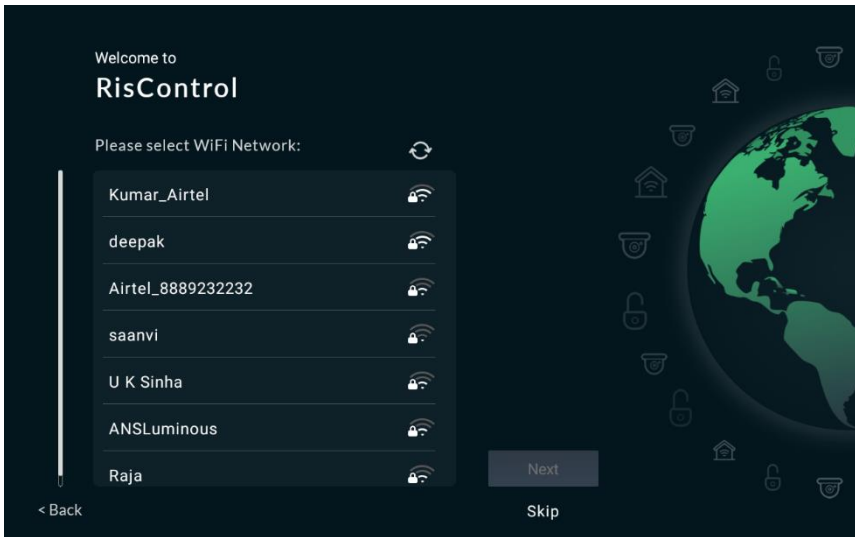
3.3. Step 3: Setting the Wi-Fi Connection (optional)

The RisControl can be connected to the RISCO Cloud via Wi-Fi.

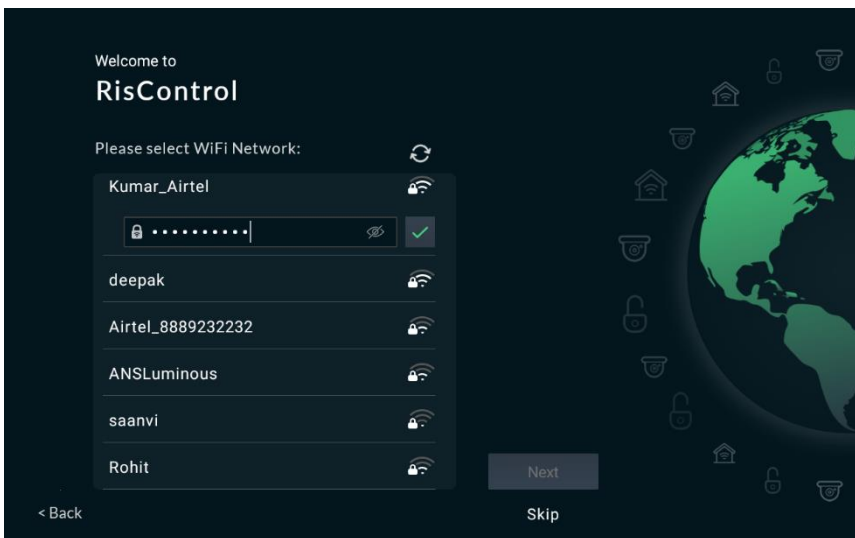
Note: The connection to the Wi-Fi can also be performed by the end-user at a later time.

- From the screen that appears, select a Wi-Fi network from the list.

Note: If RISCO Cloud connection is not required, click the "Skip" button.



2. Enter a password, to ensure Wi-Fi security

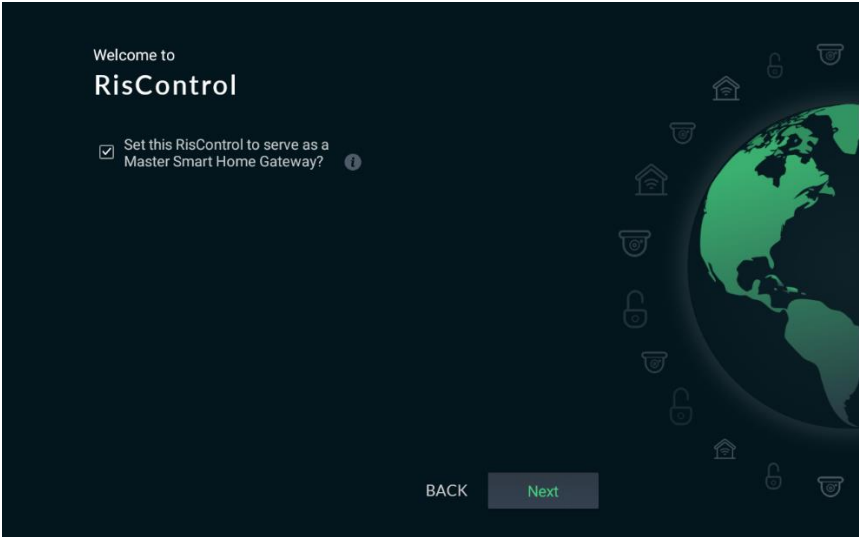


Note: If the unit is intended for Master Smart Home Gateway, it is required to connect to the Wi-Fi network. If not, this step is optional since the unit will operate as Slave Smart Home Gateway.

3.4. Step 4: Slave/Master Smart Home Gateway

3.4.1. Step 4a: Setup Slave/Master Smart Home Gateway

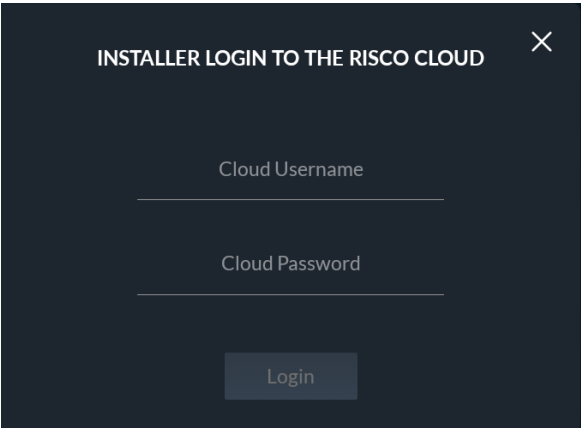
This screen is displayed only if a Master Smart Home Gateway was not discovered in the local area network.



Note: For Slave Smart Home Gateway, after pressing “NEXT” the setup procedure will end and the remainder of the setup procedure is relevant to the Master Smart Home Gateway only.

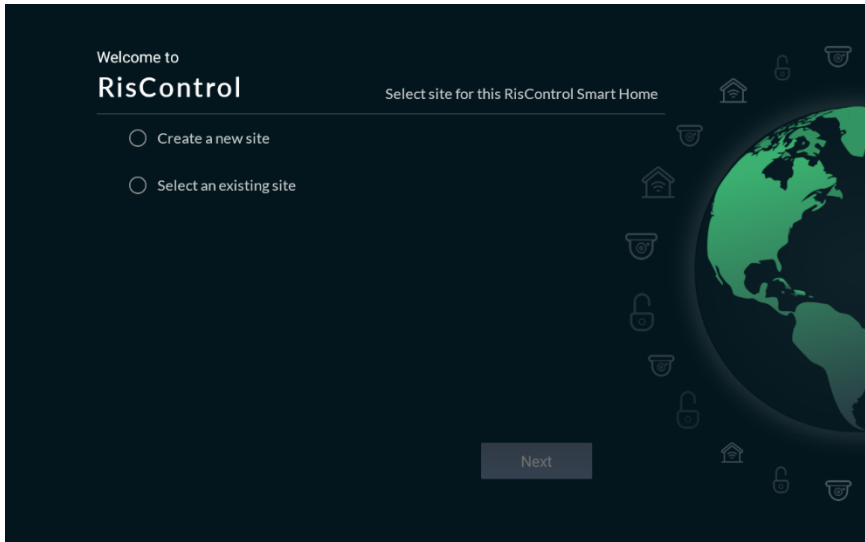
3.4.2. Step 4b: Installer Login to RISCO Cloud

Enter your RISCO Cloud Username and Password.



3.5. Step 5: Assigning a Site

The Master Smart Home Gateway must be assigned to a RISCO Cloud Site. Create a new site for the Master Smart Home Gateway or select an existing site.

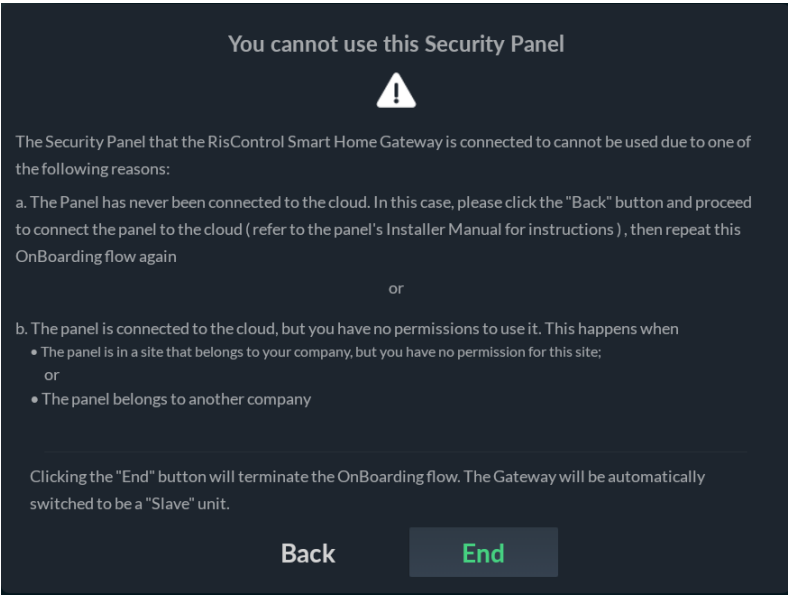


Note: If the panel is already in an existing site, you will be directed automatically to Step 6.

IMPORTANT!

The following screen is displayed when the installer cannot use the control panel for the reasons mentioned on the screen.

Click the “BACK” button and correct as required or click the “END” button to terminate the setup procedure.



3.5.1. Step 5a: Create a New Site

Enter the site details and then click the “NEXT” button:

Field	Description
Site Name	Enter a suitable name for your Site
Location	Select your country
State/Province	Select your state or province, if applicable
Address, Site Phone	Enter these details
Time Zone	Select your location time zone

3.5.2. Step 5b: Enter Owner Details

Enter the owner’s email, name and phone number, and then click the “NEXT” button:

Note: The owner is the Grand Master of the site

Welcome to
RisControl

NEW SITE - 1. Site Details 2. Owner Details

Email:

Name:

Phone:

BACK NEXT

3.5.3. Step 5c: Select Existing Site

Search for an existing site by the Site’s Name.

Note: Relevant only for sites that are in your Company and for which you have permission to view.

Welcome to
RisControl

Select site for this RisControl Smart Home

Search for an existing site by name ⓘ

RIS

BACK Next

If there is more than one existing site, select an existing site from the displayed list.

Welcome to
RisControl

Select one existing site

Site name:

Site Name	Grand Master
RISCO	Prof Yoram Less

BACK

Next

3.6. Step 6: Site Details

Check the displayed site details and then click “NEXT” to confirm.

Welcome to
RisControl

Site Name: Yoram site 1 ⓘ

Grand Master: Prof' Yoram Less

Address: Broadway 2520, New York

Assigned to: Yoram 054367893

Tags: 312

Updated: Feb 24, 2021

BACK NEXT

3.7. Step 7 – Entering Panel’s Password

Enter the panel’s RISCO Cloud password and then enter it again to confirm. This ends the setup procedure for the Master Smart Home Gateway.

Note: The Panel Password screen below will appear only if the panel is not already in the site.

Welcome to
RisControl

Panel Password ⓘ

Please Enter Panel's Cloud Password ⓘ

Password:

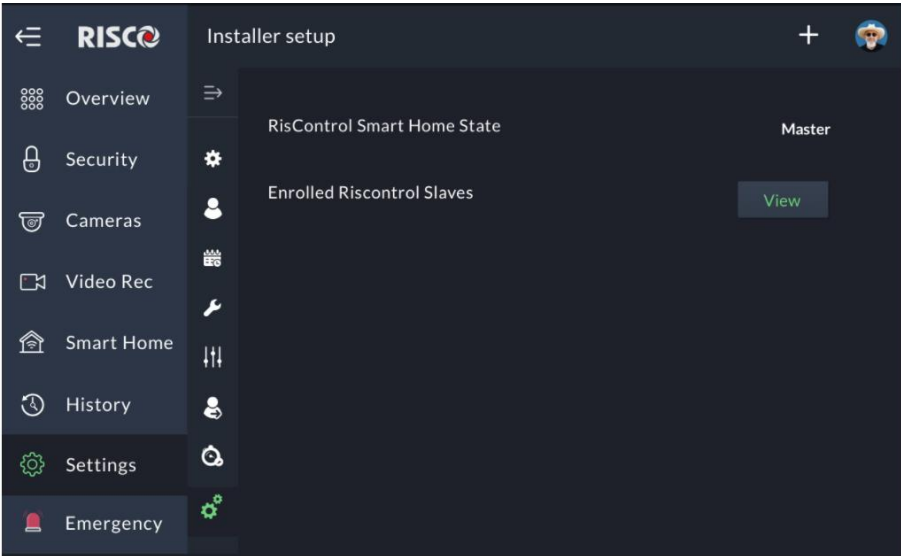
Confirm Password:

BACK NEXT

Note: The panel’s password is used by the RISCO Cloud for validating its communication with the security system in the site and is required in order to add the panel to the selected or created site. The default password for the new panel is “AAAAA”.

3.8. Step 8a – Master Smart Home Gateway Installer Setup

From the Settings Menu, select Installer Setup.



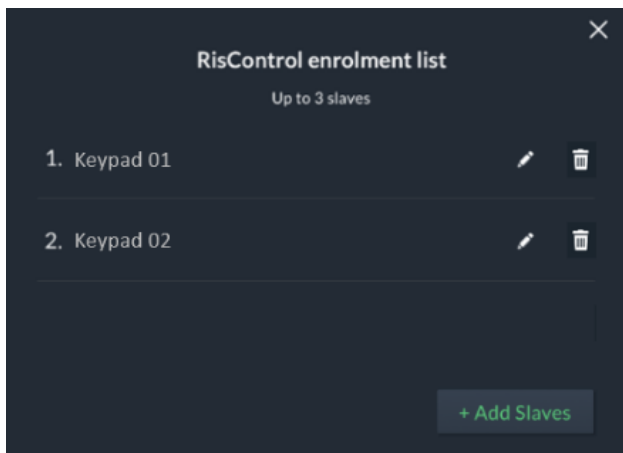
Note: The “Master” state of the RISCO Smart Home Gateway can be changed only by performing Factory Reset to the unit.

3.9. Step 8b – Adding Slaves to the Master Smart Home Gateway

1. In Enrolled Riscontrol Slaves, click the “View” button.

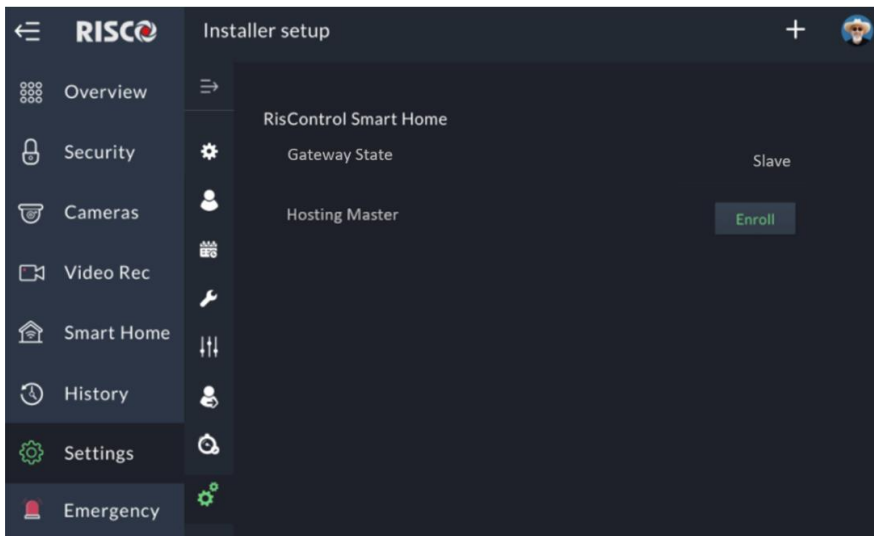
The screen that opens displays a list of enrolled Slave Gateways in the Master Smart Home Gateway.

2. Perform one of the following:
 - Click “+Add Slaves” to add (enroll) a Slave Gateway (up to 3)
 - Click  to edit a Slave Gateway name
 - Click  to remove a Slave Gateway from the Master Smart Home Gateway



3.10. Step 8c – Slave Smart Home Gateway Installer Setup

1. After entering the RisControl using your Installer Code, go to Settings menu and select Installer Setup.
2. In Hosting Master, click the “Enroll” button to enroll this Slave Gateway to the Master Smart Home Gateway.

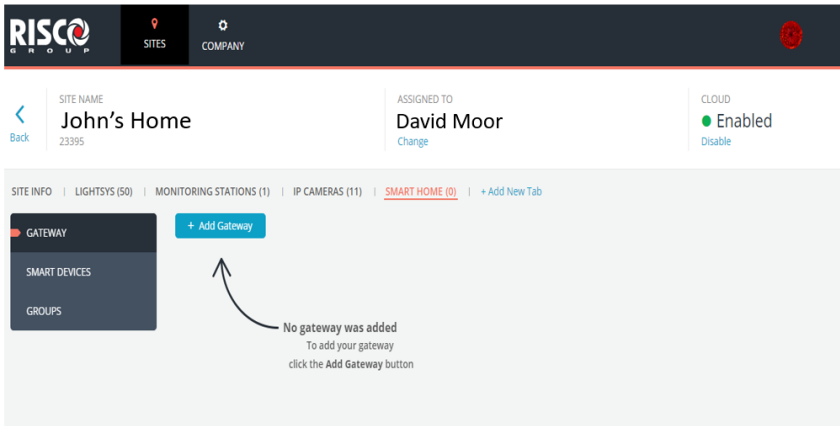


4. Registration and Management of the RisControl Smart Home Gateway

4.1. Adding the RisControl Smart Home Gateway to a Site

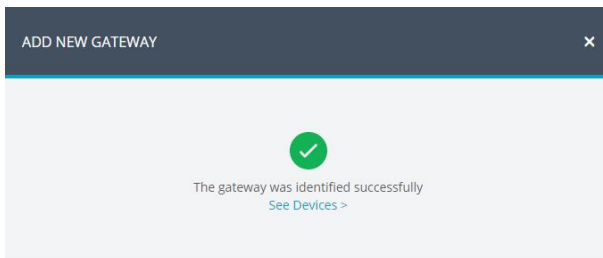
Note: If the RisControl Smart Home System Setup was not done, you can perform the procedure via the RISCO Cloud (see 2. *System Setup*).

1. Click the Smart Home Sub Tab and then the GATEWAY Side Tab.



2. Click the  button; the ADD NEW GATEWAY Side Panel opens.

3. In the **GATEWAY ID** field, enter the 12-digit MAC address of the Gateway printed on the bottom of the RisControl Smart Home Gateway unit box.
4. Click ; the RisControl Smart Home Gateway is now registered to the site; the following success screen opens.



5. Click  to complete the procedure.

4.2. Registering a Z-Wave Smart Device

1. Click the RisControl Smart Home Sub Tab, then click the Smart Devices Side Tab and then click .

SITES

COMPANY

Back

SITE NAME

John's Home

11269

ASSIGNED TO

David Moor

Change

CLOUD

Enabled

Disable

SITE INFO

AGILITY (36)

MONITORING STATIONS (2)

IP CAMERAS (11)

SMART HOME (6)

+ Add New Tab

GATEWAY

SMART DEVICES

GROUPS

+ Add Device

Remove device

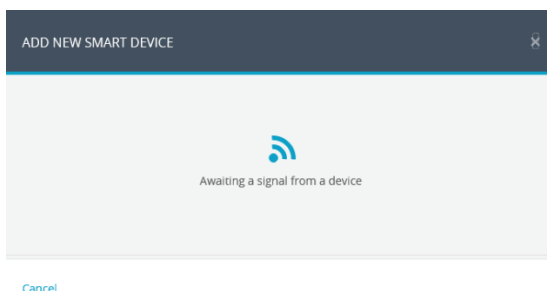
✓ NW1

!

Refresh

NAME	MODEL	VENDOR	GROUPS
BOILER VITRUM	01EE10090 Timer Boiler Control	Vitrum	Basement Lights
PLUG VITRUM	01E010020 Single Switch	Vitrum	
PLUG PILLIHO 1	PAN04-1B In Wall Dual Relay(1 Way) ...	Philio Technology Corporation	Basement Lights , Second Floor
PLUG PILLIHO 2	PAN04-1B In Wall Dual Relay(1 Way) ...	Philio Technology Corporation	Basement Lights , Second Floor
RS not connect to load	PAN08 Roller shutter controller	Philio Technology Corporation	Second Floor
RS Connect to Load	PAN08 Roller shutter controller	Philio Technology Corporation	Second Floor

- When the ADD NEW SMART DEVICE Side Panel opens, the Gateway enters the Inclusion Mode and waits for an Inclusion signal from the device to be added.

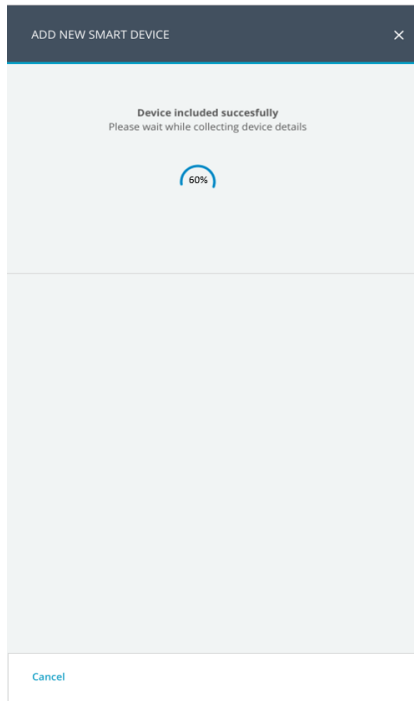


- Manually enter the Smart Device into Inclusion Mode, according to the device's Installation Instructions.

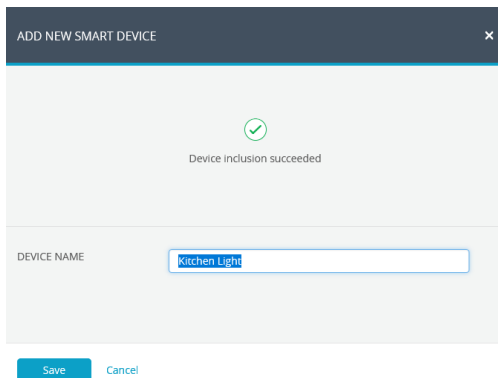
Note: The Home Automation Gateway will wait for 2 minutes to receive an Inclusion signal from the new Z-Wave Smart Device before the timeout period elapses.

Once the device has established initial connection with the RISCO Gateway, it will begin to collect data (such as, features, setups and capabilities) from the Smart Device.

During data collection (which takes between several seconds to several minutes to complete) the following Side Panel opens.



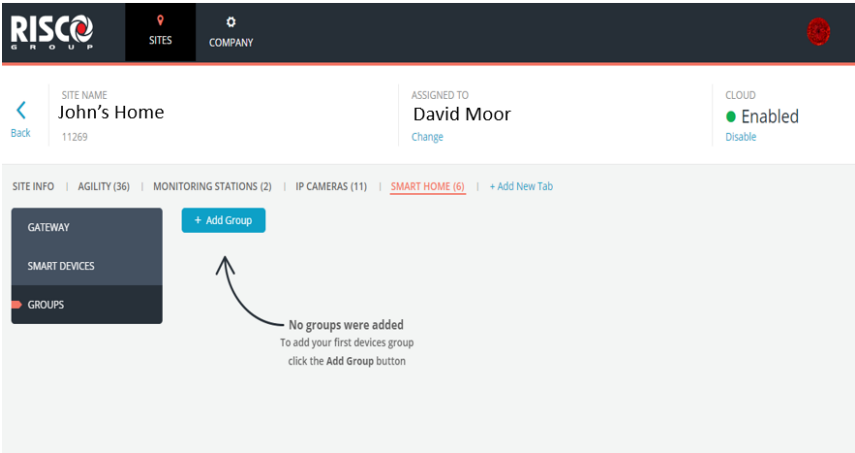
4. In the **Device Name** field that shortly opens, enter a name for the device that best describes its function and/or location and then click .



4.3. Creating a Group of Devices

You can create groups of devices and include a specific Smart Device in any group you want.

1. Click the **GROUPS** Side Tab.



2. Click the **+ Add Group** button; the ADD NEW GROUP Side Panel opens.

ADD NEW GROUP

GROUP NAME

Basement Lights

DEVICES

☒ BOILER VITRUM

☐ PLUG VITRUM

☒ PLUG PILLIHO 1

☒ PLUG PILLIHO 2

☐ RS not connect to load

☐ RS Connect to Load

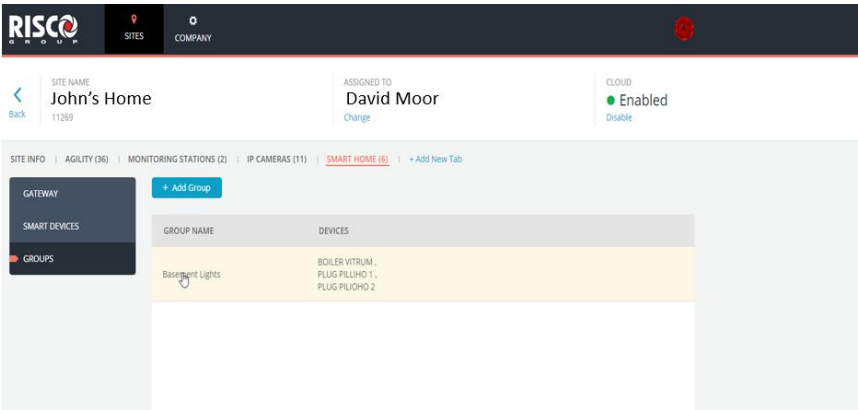
Save

Cancel

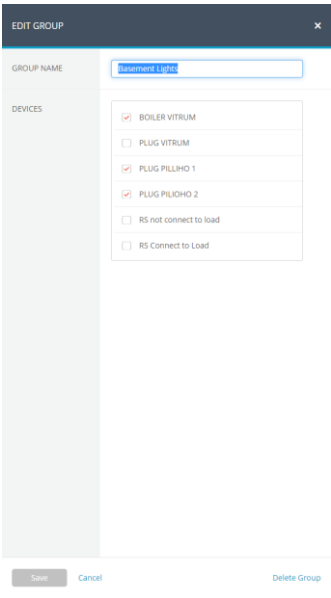
- 3. In the **GROUP NAME** field, enter the name of the group.
- 4. Under **DEVICES**, select the devices to be included in the group.
- 5. Click  .

4.4. Editing a Group of Devices

- 1. Click the **GROUPS** Side Tab; the following screen appears displaying a list of all the groups created with their assigned devices.



- 2. Select the group to be edited; the EDIT GROUP Side Panel opens.



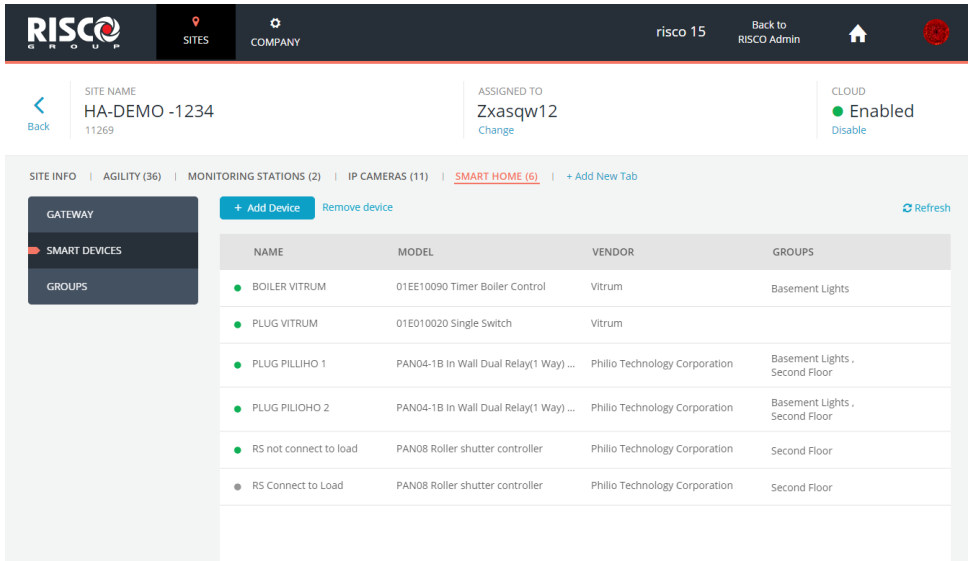
- 3. Make the necessary changes.

- Click [Save](#).
- If you want to delete the group, click the **Delete Group** link. To cancel the action, click **Cancel**.

4.5. Removing a Z-Wave Device

To Delete a Z-Wave Device:

- From the Sites List of the RISCO Cloud, click the SITE that you wish to enter.



The screenshot shows the RISCO Cloud interface. At the top, there's a navigation bar with 'RISCO CLOUD', 'SITES', 'COMPANY', 'risco 15', 'Back to RISCO Admin', a home icon, and a user profile icon. Below this, the 'SITE NAME' is 'HA-DEMO -1234' with a 'Back' button. To the right, it says 'ASSIGNED TO Zxasqw12' with a 'Change' link. Further right, 'CLOUD' is 'Enabled' with 'Disable' and 'Enable' links. The main content area has tabs: 'SITE INFO', 'AGILITY (36)', 'MONITORING STATIONS (2)', 'IP CAMERAS (11)', 'SMART HOME (6)', and '+ Add New Tab'. The 'SMART HOME (6)' tab is active. On the left, there's a sidebar with 'GATEWAY', 'SMART DEVICES', and 'GROUPS'. The 'SMART DEVICES' tab is selected. Above the table, there are '+ Add Device' and 'Remove device' buttons, and a 'Refresh' button. The table has columns: NAME, MODEL, VENDOR, and GROUPS. It lists six devices: BOILER VITRUM, PLUG VITRUM, PLUG PILLIHO 1, PLUG PILLIHO 2, RS not connect to load, and RS Connect to Load. The first four have green status indicators, while the last two have grey ones.

NAME	MODEL	VENDOR	GROUPS
BOILER VITRUM	01EE10090 Timer Boiler Control	Vitrum	Basement Lights
PLUG VITRUM	01E010020 Single Switch	Vitrum	
PLUG PILLIHO 1	PAN04-1B In Wall Dual Relay(1 Way) ...	Philio Technology Corporation	Basement Lights , Second Floor
PLUG PILLIHO 2	PAN04-1B In Wall Dual Relay(1 Way) ...	Philio Technology Corporation	Basement Lights , Second Floor
RS not connect to load	PAN08 Roller shutter controller	Philio Technology Corporation	Second Floor
RS Connect to Load	PAN08 Roller shutter controller	Philio Technology Corporation	Second Floor

- Click the SMART HOME Sub Tab, then click the SMART DEVICES Side Tab and click [Remove device](#); the REMOVE DEVICE pop-up window appears.



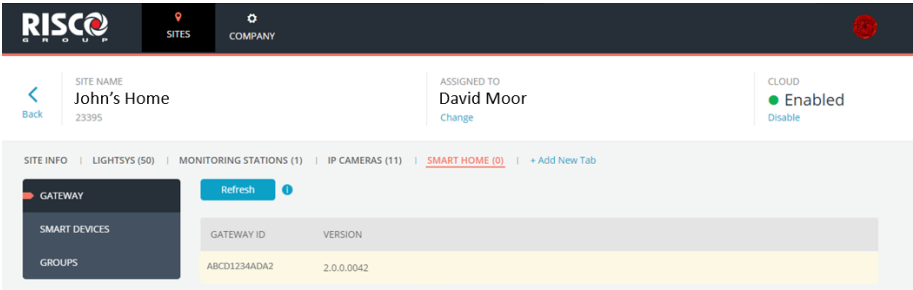
- Activate the Exclude mode for the Smart Device that you want to exclude, according to the device's Installation Instructions; after a short time, the device is removed.

4.6. Resetting the RisControl Smart Home Gateway Z-Wave Settings

You can reset all the Z-Wave settings of the RisControl Smart Home Gateway.

Note: This action will remove all the connected devices from the system.

1. Click the GATEWAY Side Tab.



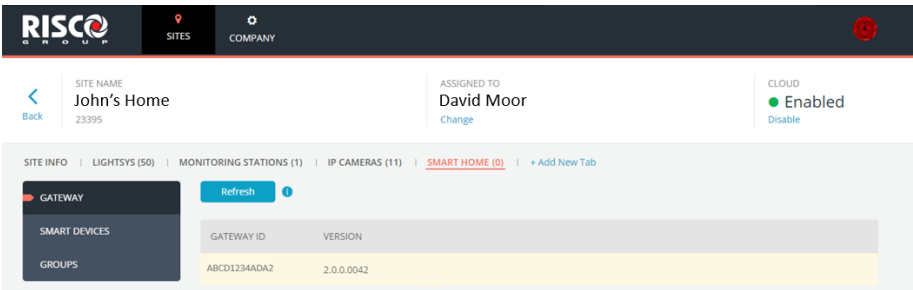
2. Click on the Gateway; the EDIT GATEWAY Side Panel opens.
3. If you are sure you want to proceed with the reset, click **Reset**, otherwise, click **Cancel**.

4.7. Deleting the RisControl Smart Home Gateway

You can delete the RisControl Smart Home Gateway from the site. The RisControl Smart Home Gateway will remain in the company's product list and can be added to another site.

Note: This action will not remove the RisControl Smart Home Gateway Devices from the Gateway's network.

1. Click the GATEWAY Side Tab.



2. Click on the Gateway; the EDIT GATEWAY Side Panel opens.

EDIT GATEWAY

GATEWAY ID

D063B400C8BA

VERSION

2.0.0.0042

Cancel

Reset Delete Gateway

- If you are sure you want to delete the Gateway, click **Delete Gateway**. To cancel the action, click **Cancel**.

5. Advanced Features

5.1. Device Wake-Up Interval

The Device Wake-Up Interval setting is relevant to battery operated Smart Devices, where battery power saving is the main interest. During "wake up", the Smart Device exits a state of "Deep Sleep" and starts communicating with the Z-Wave gateway controller. The controller will then update the Smart Device with any information that is relevant to the device. Upon completion of the update, the device will return to the "Deep Sleep" state and will remain "asleep" until it wakes up again following another "Wake up Interval".

To Setup the Wake-Up Interval:

- 1. Enter the Site that you want to update.
- 2. Click the RisControl Smart Home Sub Tab and then click the Smart Devices Side Tab.
- 3. Click the device you want to setup the Wake-Up interval for; the EDIT SMART DEVICE Side Panel opens.

EDIT SMART DEVICE

DEVICE NAME

LED for Test

WAKE UP INTERVAL ⓘ

600

seconds

Wake Up range: 60 to 86400 seconds

ASSOCIATIONS

Group Number: 6

Associated with 9 devices

Edit

+ Add Another

CONFIGURATION

Set Configuration

Save Changes

Cancel

Replace Device

Delete Device

- 4. In the **Wake Up Interval** field, enter a whole number within the range specified under the field and click

Save Changes

.

Notes:

- a. The device will be updated following the next wake up.
- b. If the device does not support Wake-Up, The WAKE UP INTERVAL field will not appear.

5.2. Device Association

Warning!

Misuse of a device, such as, modifying or deleting an association or performing configuration without a reasonable working knowledge of the device can result in the damage of the device. Refer to the device instructions prior to performing such operations.

The association function allows to associate to a selected device any one or more of the other devices in the network.

Note: Battery operated devices will be updated after they wake up.

To Setup Device Association:

- 1. Click the SMART DEVICES Sub Tab and then click one of the devices; the EDIT SMART DEVICE Side Panel opens.

EDIT SMART DEVICE

DEVICE NAME

LED for Test

WAKE UP INTERVAL

600

seconds

Wake Up range: 60 to 86400 seconds

ASSOCIATIONS

+Add association

CONFIGURATION

Set Configuration

Save Changes

Cancel

Replace Device

Delete Device

- 2. Click **+Add Association**; the ADD ASSOCIATION Side Panel opens.

ADD ASSOCIATION

×

DEVICE NAME	LED for Test
GROUP NUMBER	6
ASSOCIATED DEVICES Maximum number of devices is 10. Please remove device in order to add another.	☐ Device 1 name ☐ Device 1 name ☐ Device 1 name ☐ Device 1 name ☒ Device 1 name ☐ Device 1 name ☐ Device 1 name ☐ Device 1 name ☐ Device 1 name ☐ Device 1 name ☒ Device 1 name ☐ Device 1 name ☒ Device 1 name ☒ Device 1 name ☒ Device 1 name ☒ Device 1 name ☒ Device 1 name ☒ Device 1 name ☐ Device 1 name ☒ Device 1 name ☒ Device 1 name ☐ Device 1 name ☐ Device 1 name
	10 / 10 Devices

Add Association

Cancel

- Click the **GROUP NUMBER** drop-down list and select a Group Number of an association group that is enabled in the list.
- In the **ASSOCIATED DEVICES** list, select one or more devices from the list that you wish to associate with the selected device ("LED for TEST" in the above example).

Note: The number of associated devices is indicated at the bottom of the screen.

- Click

Add Association

 to create the association group; the EDIT SMART DEVICE Side Panel opens again.

6. You can click the **Edit** link to edit the selected association group. From the EDIT ASSOCIATION Side Panel that opens, you can click **Remove Association** to delete the association group. You will return to the EDIT SMART DEVICE Side Panel.
7. You can click the **+Add Another** link and from the **ADD ASSOCIATION** Side Panel that opens, you can create a new association group.
8. Click Save Changes.

If the selected device, whose association groups are being edited, is in a state of “Deep Sleep”, the changes will be saved in the controller and the Smart Device will be updated with the changes only when it wakes up.

5.3. Replace/Delete Device

Note: When there is a failure in the operation of a Smart Device and it is not communicating with the Gateway, the Replace Device and the Delete Device links will be enabled.

EDIT SMART DEVICE

DEVICE NAME

LED for Test

WAKE UP INTERVAL

600

seconds

Wake Up range: 60 to 86400 seconds

ASSOCIATIONS

Group Number: 6

Associated with 9 devices

Edit

+ Add Another

CONFIGURATION

Set Configuration

Save Changes

Cancel

Replace Device

Delete Device

To Replace/Delete a Device:

1. From the EDIT SMART DEVICE Side Panel, click **Replace Device**; the REPLACE SMART DEVICE Side Panel opens.



2. Manually send an Inclusion message from the new replacement Smart Device.
If the replaced device was associated to other devices, these associations will be kept by the controller. However, all the associations that were registered in the replaced device will not be transferred to the replacing device.
3. To delete a Smart Device, click the **Delete Device** link.

5.4. Device Configuration

Warning!

Misuse of a device, such as, modifying or deleting an association or performing configuration without a reasonable working knowledge of the device can result in the damage of the device. Refer to the device instructions prior to performing such operations.

To Configure a Device:

1. From the SMART DEVICES Sub Tab, click the device you want to configure; the EDIT SMART DEVICE screen appears.

EDIT SMART DEVICE

DEVICE NAME

LED for Test

WAKE UP INTERVAL ⓘ

600

seconds

Wake Up range: 60 to 86400 seconds

ASSOCIATIONS

Group Number: 6

Associated with 9 devices

Edit

+ Add Another

CONFIGURATION

Set Configuration

Save Changes

Cancel

Replace Device

Delete Device

2. Click the **Set Configuration** link; the SET CONFIGURATION screen appears.

SET CONFIGURATION

DEVICE NAME LED for Test

PARAMETER NUMBER 24356

PARAMETER VALUE 4446333

Retrieve

Set Parameter Cancel

3. Enter the Parameter Number and Parameter Value (refer to the device instructions).
You can also retrieve the Parameter Value; enter the Parameter Number, leave the Parameter Value field blank and click **Retrieve**.

4. Click .

You will return to the **Edit Smart Device** screen where you can edit or delete any of the configurations.

5.5. S2 Inclusion

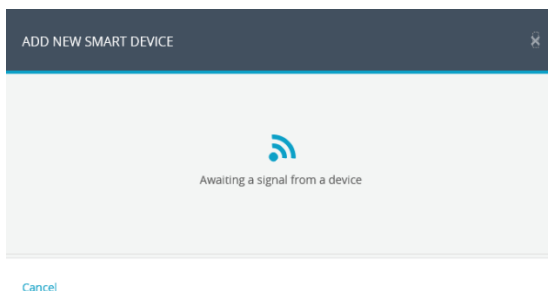
Note: S2 Inclusion is relevant only for S2 supported devices.

S2 Inclusion enables validation of device identity and prevents man-in-the-middle security attacks.

To Include an S2 Device:

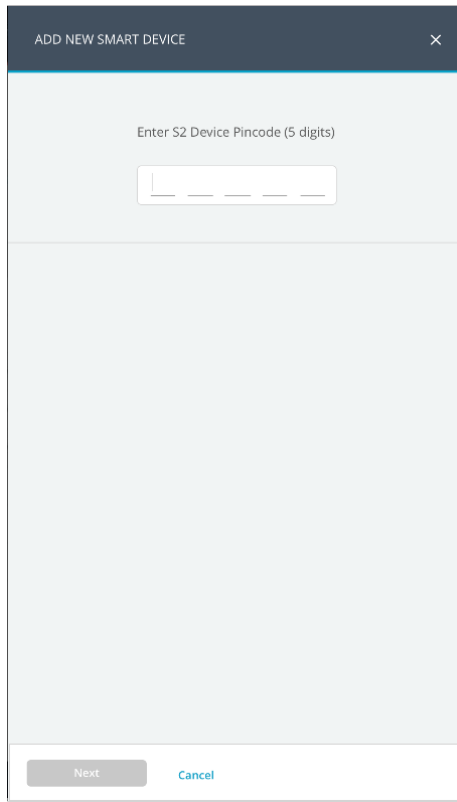
S2 Device Inclusion is similar to the Inclusion procedure for a regular Smart Device, as mentioned in 3.2 Registering a Z-Wave Smart Device, with the additional instructions mentioned below.

1. From the Sites List of the RISCO Cloud click the site that you wish to enter.
2. Click the SMART HOME Sub Tab, then click the SMART DEVICES Side Tab and then click ; the Add New Smart Device screen appears.



The controller is now in Inclusion mode, awaiting an Inclusion message to arrive from a Smart Device.

3. Manually activate the Inclusion on the Smart Device to be included; the following screen appears.



ADD NEW SMART DEVICE

Enter S2 Device Pincode (5 digits)

Next Cancel

4. Enter the 5-digit PIN code that appears on the device or device package; this number is usually underlined (see example below).



5.6. Network Wide Inclusion (NWI)

NWI enables adding devices that are outside of the direct range of a Z-Wave controller, but within the range of one or more repeaters in the Z-Wave network.

1. From the **Smart Devices** screen, select the **NWI** check box (enabled, by default).

SITES

COMPANY

Elettroimpianti Rubele

Back to RISCO Admin

Home icon

User profile icon

Back

SITE NAME

Peraro Ezio casa

856113

ASSIGNED TO

Michele Rubele

Change

CLOUD

Enabled

Disable

SITE INFO

LIGHTSYS (50)

MONITORING STATIONS (0)

IP CAMERAS (4)

SMART HOME (12)

+ Add New Tab

GATEWAY

SMART DEVICES

GROUPS

+ Add Device

Remove device

Network Heal

Refresh

NAME	MODEL	VENDOR	GROUPS
comando luci	FGS212 Relay Switch 1x2.5kW	Fibaro System	
Tapp camera centrale	FGR222 Roller Shutter Controller	Fibaro System	
Tapp bagno	FGR222 Roller Shutter Controller	Fibaro System	
Termostato	SRT-323 Battery Powered Wall Ther...	Secure	
Tapp camera matr finestra	FGR222 Roller Shutter Controller	Fibaro System	
Tapp camera matr porta	FGR222 Roller Shutter Controller	Fibaro System	
Tapp cameretta est	FGR222 Roller Shutter Controller	Fibaro System	
Tapp cucina finestra	FGR222 Roller Shutter Controller	Fibaro System	

- Add the device.
- Repeat steps 1 and 2 for other Smart Devices, as required.

5.7. Multi Channel End Point Device

When including a multi-channel end point device, the Inclusion procedure has an additional step.

To Add a Multi-Channel End Point Device:

- Repeat the procedure mentioned in 3.2 Registering a Z-Wave Smart Device. Upon completion of the data collection, the following screen opens where the user will be asked to enter the names of the End Points.

ADD NEW SMART DEVICE

×

Node was succesfully added.
Please identify your End Points by name:

WAKE UP INTERVAL ⓘ

600

seconds

Wake Up range: 60 to 86400 seconds

END POINT 1

Name of End Point...

END POINT 2

Name of End Point...

END POINT 3

Name of End Point...

END POINT 4

Name of End Point...

END POINT 5

Name of End Point...

You can edit each End Point later, via Device list.

Save Changes

Close

2. Enter the names of the End Points that have been included.

Notes:

- a. If End Point names are not entered, the default names “End Point N” will be used.
- b. If the Multi-Channel End Points device does not support "Wake Up Time", the WAKE UP INTERVAL field will not appear in the screen above.

3. Click Save Changes.

5.8. Editing a Multi-Channel End Point Device

After the Inclusion of a Multi-Channel End Point Device into the network, the End Points will be listed separately in the SMART DEVICES Side Panel.

SITES

COMPANY

SITE NAME

John's Home

856113

ASSIGNED TO

David Moor

Change

CLOUD

Enabled

Disable

SITE INFO | LIGHTSYS (50) | MONITORING STATIONS (0) | IP CAMERAS (4) | SMART HOME (12) | + Add New Tab

GATEWAY

SMART DEVICES

GROUPS

+ Add Device

Remove device

NWI

Network Heal

Refresh

NAME	MODEL	VENDOR	GROUP #	END POINT #
comando luci	FGS212 Relay Switch 1x2.5kW	Fibaro System	12	1
Tapp camera centrale	FGR222 Roller Shutter Controller	Fibaro System	12	1
End Point 1	This Is Device's Model	Device's Vendor	12	1
End Point 2	This Is Device's Model	Device's Vendor	12	4
End Point 3	This Is Device's Model	Device's Vendor	12	7
End Point 4	This Is Device's Model	Device's Vendor	12	11
End Point 5	This Is Device's Model	Device's Vendor	12	3
Tapp cucina finestra	FGR222 Roller Shutter Controller	Fibaro System	12	1

To Edit a Multi-Channel End Point Device:

1. From the SMART DEVICES Side Panel, click an End-Point device; the EDIT END POINT Side Panel opens.

2. Make the required changes and then click .

Notes:

- a. The **WAKE UP INTERVAL** field and the **Replace Device** and **Delete Device** buttons are pertinent to the entire **Multi-Channel End Point** device, and not specifically to the **End Point** that is being edited.
- b. The **ASSOCIATIONS** and **CONFIGURATION** parameters are set individually for the specific **End Point**.

5.9. Non-Preferred devices - Basic Command Set

This product can be operated in any Z-Wave network with other Z-Wave certified devices from other manufacturers. All mains operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network.

When adding a Non-Preferred device, the device will be operated using a Basic Command Set. The controller will send the action values between 00 to 255, according to the value entered in the end-user's app.

5.10. Update Device Connection

It is recommended to activate the automatic repair of the network communication only in case of network issues that disturbs the normal operation of the product.

When clicking the Update Device Connection button, the sytem checks all the devices in the zone and repairs the network in case of signal reception trouble.

SITES

COMPANY

Back

SITE NAME

Brown Residence

77677

ASSIGNED TO

Jo Kalbo

Change

CLOUD

Enabled

Disable

SITE INFO | LIGHTSYS+ (512) | MONITORING STATIONS (0) | IP CAMERAS (0) | VIDEO DOORBELLS (0) | SMART HOME (7) | + Add New Tab

GATEWAY

SMART DEVICES

GROUPS

+ Add Device

Remove device

☒ NWI

Update Device Connection

NAME	MODEL	VENDOR	GROUPS	END POINT
TKB DIMMER gen5	This smart dimmer plug in switch in a t...	Smart dimmer plug in switch	Grou...	
Door Lock	Danalog supports: - 50/52 Z-Wave Sec...	Danalog V3-BTZE	Grou...	
Smart device 5007	1. Elegant appearance, small size, easy ...	Smart Switch 7	Grou...	

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RISCO Ltd. (“**RISCO**”) guarantee RISCO’s hardware products (“**Products**”) to be free from defects in materials and workmanship when used and stored under normal conditions and in accordance with the instructions for use supplied by RISCO, for a period of (i) 24 months from the date of delivery of the Product (the “**Warranty Period**”). This Limited Warranty covers the Product only within the country where the Product was originally purchased and only covers Products purchased as new.

Contact with customers only. This Limited Warranty is solely for the benefit of customers who purchased the Products directly from RISCO or from an authorized distributor of RISCO. RISCO does not warrant the Product to consumers and nothing in this Warranty obligates RISCO to accept Product returns directly from end users who purchased the Products for their own use from RISCO’s customer or from any installer of RISCO, or otherwise provide warranty or other services to any such end user directly. RISCO’s authorized distributor or installer shall handle all interactions with its end users in connection with this Limited Warranty. RISCO’s authorized distributor or installer shall make no warranties, representations, guarantees or statements to its end users or other third parties that suggest that RISCO has any warranty or service obligation to, or any contractual privity with, any recipient of a Product.

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UKCA and CE RED Compliance Statement

Hereby, RISCO Group declares that this equipment is in compliance with the essential requirements of the UKCA Radio Equipment Regulations 2017 and CE Directive 2014/53/EU.

For the UKCA and CE Declaration of Conformity please refer to our website: www.riscogroup.com.

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